LSU HEALTH CARE SERVICES DIVISION BATON ROUGE, LOUISIANA

POLICY NUMBER: 4558-20

CATEGORY: Human Resources

CONTENT: Direct Deposit

APPLICABILITY: This policy applies to all classified and unclassified

employees of the Health Care Services Division Administration (HCSDA) and Lallie Kemp Medical

Center (LKMC).

Note: Refer to V. A. and B. for exception regarding Health Care Professional (HCP) pool employees.

REVIEWED: April 29, 2014
REVIEWED: February 11, 2015
REVIEWED: March 31, 2017
REVIEWED: December 18, 2018
REVIEWED: June 8, 2020

INQUIRIES TO: Human Resources Administration

LSU Health Care Services Division

Post Office Box 91308

Baton Rouge, Louisiana 70821-1308

Telephone: (225) 354-4843

Fax: (225) 354-4851

Note: Approval signatures/titles are on the last page

LSU HEALTH CARE SERVICES DIVISION DIRECT DEPOSIT POLICY

I. Policy Statement

It is the policy of the Health Care Services Division (HCSD) to require that all employees receive wage and compensation payments via direct deposit. This policy is implemented in accordance with LA Revised Statute 39:247.

Note: Any reference herein to the Health Care Services Division (HCSD) also applies and pertains to Lallie Kemp Medical Center (LKMC).

II. Implementation

This policy and subsequent revisions to this policy shall become effective upon approval signature and date of the HCSD Chief Operations Officer.

III. General Provisions

- A. Flyer shall be posted on bulletin boards and/or Hospital intranet regarding Direct Deposit. (Attachment #1)
- B. Prospective employees shall be informed of the Direct Deposit requirements during the interview process. (Attachment #1)
- C. Current employees (other than HCP Pool employees referenced in V.A. and B.) being issued paper checks sent to their mailing address, shall be given a copy of the policy and will be given ample time to arrange for direct deposit or to submit waiver forms for review and disposition.

IV. Direct Deposit Requirements

Employees must complete a Direct Deposit Authorization form or Waiver form as part of the enrollment process within two (2) working days of hire date.

- A. Direct Deposit Authorization Form (Attachment #2)
 - 1. Employee's name must be on the account for direct deposit.
 - 2. Direct deposit of employee compensation/wages cannot be set up to go to a third party's account.
 - 3. Health Care Professional (HCP) employees, also known as "pool" employees:

A fulltime HCSD employee who is also employed as a part-time HCP employee at another business unit is <u>not</u> eligible for direct deposit in their secondary job of HCP and is not required to complete the direct deposit form.

B. Waiver of Direct Deposit

Employees may request and <u>may</u> be approved for a waiver to the direct deposit policy for geographical barriers, physical/mental disability barriers, or inability to establish an account at any financial institution.

C. Health Care Professional (HCP) employees, also known as "pool" employees:

A fulltime HCSD employee who is also employed as a part-time HCP employee at another business unit is <u>not</u> eligible for direct deposit in their secondary job of HCP.

D. Employee Responsibility

- Employees with direct deposit are responsible for notifying Human Resources when there is a change to their bank and/or bank account(s) that affects their direct deposit by completing a new direct deposit authorization form.
- 2. Employees who have an approved waiver to direct deposit are responsible for notifying Human Resources when there is a change in their mailing address by completing change of address form.

E. Off-Cycle Pay Checks

- All paychecks issued from an off-cycle payroll process may be paper checks.
- Off cycle paychecks not direct deposited, are issued as paper checks and will be sent to the Hospital payroll department for distribution or may be sent to the employee's mailing address on file in the Human Resources Department.

V. Exceptions

Request for an exception to this policy will require submittal to Human Resources Administration and must include detailed justification and documentation for consideration of request and disposition.

D_{irect} Deposit

It is the policy of the Health Care Services Division (HCSD) to require that all employees receive wage and compensation payments via direct deposit. This policy is implemented in accordance with LA Revised Statue 39:247

Key Benefits of Direct Deposit

Direct Deposit is Safe and Confidential

- Payments made by direct deposit have never been lost. In fact, you are much more likely to have a problem with a check. Did you know that nearly four million paychecks are lost or stolen each year?
- Direct deposit is more confidential. A check passes through many more hands than an electronic transfer.
- Problems, which are rare, are quickly resolved. By contrast, problems with checks may take much longer to correct, sometimes up to three weeks.

Direct Deposit is Convenient and Saves You Time

- By using direct deposit, you may save the equivalent of three work days each year by not having to go to the bank to deposit checks.
- You don't have to be in town for your money to be securely deposited into your account. No more extra trips to the office to pick up paychecks.

Direct Deposit is Fast

- Direct deposit gives many people access to their payments one to four days earlier than a check. There is no waiting for a check to clear
- In case of a natural disaster, payroll disbursements can be processed more quickly, getting funds in employees hands faster from any ATM.

<u>Direct Deposit Helps You Manage Your Finances</u>

- Direct deposit gives you control. Financial planners recommend direct deposit as one step towards gaining control of finances.
- LSU Health System will issue a payment stub that is identical to what you receive with a traditional paycheck. It will show how much was deposited into your account and how much was taken out for taxes, insurance, and other items.

Frequently Asked Questions

Q. How does direct deposit work?

A. Money is electronically transferred from LSU into your checking or savings account based on the information you approved via the Direct Deposit Authorization Form.

Q. How will I know when my payment has been deposited?

A. In addition to the payments stub issued by LSU, your bank will provide a telephone number to use to check the status of your deposits. The deposit will also appear on your monthly bank statement

Q. When do I have access to the money?

 Typically, your payment is available first thing in the morning on payday.

Q. How can I be sure that no one will have access to my account?

A. Although LSU does have limited ability to reverse your direct deposit payment, LSU can only access funds that were deposited in error, generally when there is a duplicate deposit or have issued a deposit in the wrong amount. On average, fewer people see your account information than with checks.

Q. Whom shall I call if I have a problem with direct deposit?

A. Problems are rare, but if any should arise, contact the Payroll Office. The problem can usually be corrected immediately.

Q. What happens if I change banks?

A. Just complete a new authorization form and submit to Payroll; be sure to indicate the effective date of the new account. The submittal of a new account will cause a prenote to occur causing one paper check while account information is being verified.

Q. Can LSU Health System require me to use direct deposit?

A. Louisiana is one of eleven states that allow an employer to mandate direct deposit. However, we believe direct deposit is so beneficial that employees will want to use it without being prompted.



WWW.LSUHOSPITALS.ORG

Direct Deposit Authorization Form
Select One: New Add Replace
Employee Name:
Address as appears on Account
Home Department: Work #:
Complete a separate form for each financial institution Financial Institution (Bank Name)
City: State: Zip:
Bank Routing Number :(Nine Digit Number at Bottom/Left of Check, if Credit Union or Savings account must obtain the correct Bank transit number from financial Institute)
One account must be indicated as Net or Balance.
Checking Acct #: Amount to Deposit: or Net
Savings Acct #: Amount to Deposit: or Net
Credit Union #: Amount to Deposit:or Net
IMPORTANT Please attach a voided, photocopied, or cancelled check (for checking account) or deposit slip (for savings account only) here so that we can obtain an accurate routing and transit number for the financial institution designated to receive your deposit. (Some checking account deposit slips do not include routing and transit numbers.)
I hereby authorize the HCSD to initiate credit entries or if necessary debit entries and adjustments for any credit entry made in error to my account at the indicated financial institution and I hereby authorize the indicated institution to accept and post such entries to my account.
This authorization may be terminated by Heath Care Services Division at any time. Employee Signature Date
For office use only Empl IdDate Entered into PS

Document Metadata

Document Name: 4558-20 - Direct Deposit.docx

Policy Number: 4558

Original Location: /LSU Health/HCSD/4500 - Human

Resources

 Created on:
 03/20/1996

 Published on:
 06/08/2020

 Last Review on:
 06/08/2020

 Next Review on:
 06/08/2021

 Effective on:
 03/07/2019

 Creator:
 Townsend, Kathy

HCSD Human Resources Director

Committee / Policy Team: Main Policy Team
Owner/SME: Townsend, Kathy

HCSD Human Resources Director

Manager: Townsend, Kathy

HCSD Human Resources Director

Author(s): Wicker, Claire M.

PROJECT COORDINATOR

Approver(s): Buie, Lanette

Chief Operations Officer

Townsend, Kathy

HCSD Human Resources Director

Publisher: Wicker, Claire M.

PROJECT COORDINATOR

Digital Signatures:

Currently Signed

Approver:

Townsend, Kathy

HCSD Human Resources Director

Kathy Invasend 06/08/2020

Approver:

Buie, Lanette

Chief Operations Officer

06/08/2020

Lante Buie